

Technical Memo

Subject: Control Software and Set Points for Evolution Elite (EE) and F5 Units

Date: 11/07/2023

Region: USA and Canada

Model Effected: Evolution Elite (EE) and F5 Units

As a reminder to all distributors,

Henny Penny (HP) provides the most current control software and set points for Evolution Elite (EE) and F5 model fryer installation startups. Rather than manually setting each menu item, download the latest software and set points from the extranet, and then install into the control using a USB drive.

IMPORTANT: Updating the control with the latest version control software is an HP requirement for startup.

The general rule is:

- For General Market (GM) customers, meaning non-franchise, check the extranet for the most current versions of software and set points for Evolution Elite (EE) and F5 units, before traveling to the customer location.
- In certain cases, the set points and software may be pre-programmed into the control as it leaves the factory or it will be on a USB stick, attached to the back of the controls, to upload upon start-up.

Questions

For further information, please contact Technical Services using one of the following options:

Email: technicalservices@hennypenny.com

Call:

• U.S. and Canada: +1-800-417-8405

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Live chat via the Henny Penny website, extranet, or customer support website.

Try our Henny Penny Service YouTube Channel: www.youtube.com/hennypennyservice.